

# PRIVACY POLICY

In this Privacy Policy, 'Good Group', 'us' 'we' and 'our' means Good Group Australia Pty Ltd and its related companies. Good Group owns and operates a number of Restaurants and Bars across Australia and New Zealand.

At Good Group, we collect and manage user data according to this Privacy Policy. This document also forms part of Good Group's Terms of Use, and by using [www.goodgroup.com.au](http://www.goodgroup.com.au) (the "Website"), you agree to the terms of this Privacy Policy and the Terms of Use. Please read the Terms of Use in their entirety and refer to those for definitions and contacts.

At Good Group, we use the "Privacy by Design" approach. This means that we think of privacy implication before building a new feature, we don't ask for information we don't need, and we protect the information we have. We take pride in treating our users' privacy the way we'd like to be treated by a website like Good Group, as individuals.

Minors and children should not use the Good Group website. By using the Website, you represent that you have the legal capacity to enter into a binding agreement.

## **What personal information do we collect and how do we collect it?**

By using this site you consent to the collection and use of your personal information as set out in this privacy policy.

We collect anonymous data from every visitor of the Website to monitor traffic and fix bugs. For example, we collect information like web requests, the data sent in response to such requests, the Internet Protocol address, the browser type, the browser language, and a timestamp for the request.

We may ask you to provide certain personal information (such as your name, contact details and email address) in order to be able to save to your profile for the purposes of making a reservation, promotions and marketing, communicating through social media platforms, and to improve our service offerings.

## **Cookies**

In order to enable these or any other features, we use cookies to store session information for your convenience. You can block or delete cookies and still be able to use the Good Group website.

## **Use of the Data**

We only use your personal information to provide you with the Good Group services or to communicate with you about the services or the Website.

We employ industry standard techniques to protect against unauthorized access of data about you that we store, including personal information.

We do not share personal information you have provided to us without your consent, unless:

- doing so is appropriate to carry out your own request.
- we believe it's needed to enforce our Terms of Use, or that is legally required.
- we believe it's needed to detect, prevent or address fraud, security or technical issues.
- otherwise protect our property, legal rights, or that of others.

Good Group is operated from New Zealand and Australia. If you are visiting the Website from outside of these two countries, you agree to any processing of any personal information you provide us according to this policy.

Good Group may contact you, by email or other means. For example, Good Group may send you promotional emails relating to Good Group or other third parties if Good Group feels you would be interested in, or communicate with you about your use of the Good Group website. Good Group may also use technology to alert us via a confirmation email when you open an email from us. You can modify your email notification preferences by clicking the appropriate link included in the footer of email notifications. If you do not want to receive email from Good Group, please opt out of receiving emails at the bottom of any Good Group emails or by editing your profile preferences.

### **Sharing of Data**

We don't share your personal information with third parties. Only aggregated, anonymized data is periodically transmitted to external services to help us improve the Good Group Website and service.

We also use social buttons provided by services like Twitter, Google+, LinkedIn and Facebook. Your use of these third-party services is entirely optional. We are not responsible for the privacy policies and/or practices of these third-party services, and you are responsible for reading and understanding those third-party services' privacy policies.

We employ and contract with people and other entities that perform certain tasks on our behalf and who are under our control (our "Agents"). We may need to share personal information with our Agents in order to provide products or services to you. Unless we tell you differently, our Agents do not have any right to use Personal Information or other information we share with them beyond what is necessary to assist us. You hereby consent to our sharing of Personal Information with our Agents.

We may choose to buy or sell assets. In these types of transactions, user information is typically one of the transferred business assets. Moreover, if we, or substantially all of our assets, were acquired, or if we go out of business or enter bankruptcy, user information would be one of the assets that is transferred or acquired by a third party. You acknowledge that such transfers may occur, and that any acquirer of us or our assets may continue to use your personal information as set forth in this policy.

### **Accessing and correcting your personal information**

Upon request we will provide you with or correct the information we hold about you. To access your personal information please contact [privacy@goodgroup.com.au](mailto:privacy@goodgroup.com.au)

### **Video surveillance**

You may be subject to CCTV surveillance in our venues for the purposes of ensuring the safety of our patrons and staff, to provide a record in the event of a dispute or to improve customer service. These records are retained for a period of 28 days unless required by law. By entering you agree to the terms of our privacy policy.

### **Changes to the Privacy Policy**

We may revise this Privacy policy from time to time to reflect any changes in the law or the operation of our business. We recommend you review the policy on a regular basis to ensure you are updated on any changes. A user is bound by any changes to the Privacy Policy when he or she uses the Services after such changes have been first posted. This policy was last reviewed on the 1 May 2021. How to Contact us

**How to contact us?**

Should you have any questions or concerns, please contact us at [privacy@goodgroup.com.au](mailto:privacy@goodgroup.com.au)

**Complaints**

If you wish to make a complaint about an alleged breach of the Privacy Act 1988, we ask that you send us your complaint in writing to [privacy@goodgroup.com.au](mailto:privacy@goodgroup.com.au). If you are not satisfied with our response, you may make an official complaint to the Office of the Australian Information Commissioner by phoning 1300 363 992 or by emailing [enquiries@oaic.gov.au](mailto:enquiries@oaic.gov.au).